

CAL Evaluation



“Communicating with the Tired Patient”

Please complete this questionnaire and give us your opinions on the computer program: Communicating with the Tired Patient. Please answer as openly and honestly as possible so that we can use your views to modify the package for students in years to come.

1.0 General Information

1.1 From the start it was clear what I was going to do in the package	<input type="checkbox"/> strongly agree	<input type="checkbox"/> agree	<input type="checkbox"/> neutral	<input type="checkbox"/> disagree	<input type="checkbox"/> strongly disagree
1.2 From the start it was clear what the aims of the package were	<input type="checkbox"/> strongly agree	<input type="checkbox"/> agree	<input type="checkbox"/> neutral	<input type="checkbox"/> disagree	<input type="checkbox"/> strongly disagree
1.3 The flow or sequence of information from screen to screen was confusing	<input type="checkbox"/> strongly agree	<input type="checkbox"/> agree	<input type="checkbox"/> neutral	<input type="checkbox"/> disagree	<input type="checkbox"/> strongly disagree
1.4 I found the information in the package repetitive	<input type="checkbox"/> strongly agree	<input type="checkbox"/> agree	<input type="checkbox"/> neutral	<input type="checkbox"/> disagree	<input type="checkbox"/> strongly disagree
1.5 I thought the content was pitched at an appropriate level	<input type="checkbox"/> strongly agree	<input type="checkbox"/> agree	<input type="checkbox"/> neutral	<input type="checkbox"/> disagree	<input type="checkbox"/> strongly disagree
1.6 I thought the package was interactive	<input type="checkbox"/> strongly agree	<input type="checkbox"/> agree	<input type="checkbox"/> neutral	<input type="checkbox"/> disagree	<input type="checkbox"/> strongly disagree
1.7 The package encouraged me to reflect on the content area	<input type="checkbox"/> strongly agree	<input type="checkbox"/> agree	<input type="checkbox"/> neutral	<input type="checkbox"/> disagree	<input type="checkbox"/> strongly disagree
1.8 I found it easy to navigate my way around the package	<input type="checkbox"/> strongly agree	<input type="checkbox"/> agree	<input type="checkbox"/> neutral	<input type="checkbox"/> disagree	<input type="checkbox"/> strongly disagree
1.9 The buttons and page-links were easy to understand	<input type="checkbox"/> strongly agree	<input type="checkbox"/> agree	<input type="checkbox"/> neutral	<input type="checkbox"/> disagree	<input type="checkbox"/> strongly disagree
1.10 I found it easy to move from the screen to the workbook	<input type="checkbox"/> strongly agree	<input type="checkbox"/> agree	<input type="checkbox"/> neutral	<input type="checkbox"/> disagree	<input type="checkbox"/> strongly disagree

2.0 Elements of the Interface

on the scales below circle your preferred response about elements of the interface

TOO LITTLE TEXT

1 — 2 — 3 — 4 — 5 — 6 — 7 — 8 — 9

TOO MUCH TEXT

READABLE TEXT

1 — 2 — 3 — 4 — 5 — 6 — 7 — 8 — 9

UNREADABLE TEXT

HIGH QUALITY AUDIO

1 — 2 — 3 — 4 — 5 — 6 — 7 — 8 — 9

LOW QUALITY AUDIO

HIGH QUALITY VIDEO

1 — 2 — 3 — 4 — 5 — 6 — 7 — 8 — 9

LOW QUALITY VIDEO

3.0 The Interface Generally

on the scales below circle your preferred response regarding the interface generally.

'1' indicates a "poor" rating and '9' indicates an "excellent" rating.

poor

excellent

Useability

1 — 2 — 3 — 4 — 5 — 6 — 7 — 8 — 9

Clarity

1 — 2 — 3 — 4 — 5 — 6 — 7 — 8 — 9

Structure

1 — 2 — 3 — 4 — 5 — 6 — 7 — 8 — 9

Appeal

1 — 2 — 3 — 4 — 5 — 6 — 7 — 8 — 9

4.0 The Program Generally

on the scales below circle your preferred response regarding the program generally.

'1' indicates "not at all" and '9' indicates "extremely".

not at all

extremely

Engaging

1 — 2 — 3 — 4 — 5 — 6 — 7 — 8 — 9

Appealing

1 — 2 — 3 — 4 — 5 — 6 — 7 — 8 — 9

Confusing

1 — 2 — 3 — 4 — 5 — 6 — 7 — 8 — 9

Interesting

1 — 2 — 3 — 4 — 5 — 6 — 7 — 8 — 9

User-Friendly

1 — 2 — 3 — 4 — 5 — 6 — 7 — 8 — 9

Valuable

1 — 2 — 3 — 4 — 5 — 6 — 7 — 8 — 9

Boring

1 — 2 — 3 — 4 — 5 — 6 — 7 — 8 — 9

Enjoyable

1 — 2 — 3 — 4 — 5 — 6 — 7 — 8 — 9

Logical

1 — 2 — 3 — 4 — 5 — 6 — 7 — 8 — 9

5.0 Comments

5.1 Please comment on the use of audio and video in the program. (Feel free to comment on the clarity of the audio and video, how they worked together and any things that could be improved in this area).

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5.2 Please comment on your use of the workbook in conjunction with the program. (Feel free to comment on how helpful the questions were, how easy it was to move between the computer and the workbook and how useful you found the workbook).

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5.3 Please comment on how the program helped you learn about communication and interview techniques. (Feel free to comment on things you learned from the package).

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Please turn the page

5.0 Comments (cont...)

5.4 Please note what you thought were the **three** best aspects of the package.

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5.5 Please note what you thought were the **three** worst aspects of the package.

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5.6 Can you offer any suggestions about how the package could be improved?

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Thank you for taking the time to complete this questionnaire